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October 14, 1985

# The Associates Corporation Joins The Ranks At Park

The Associates Corporation of North America, the principal member of Gulf+Western Financial Services Group, has signed a lease for several of its subsidiary and affiliate companies to occupy 118,000 square feet of office space at Hacienda Business Park.

According to Roger Gage, general manager of Real Estate Operations in Pleasanton for The Prudential Insurance Company of America — owners of the building The Associates is to occupy, the lease represents one of the largest single transactions in the business park's three-year history. The Associates is a Dallas-based financial services company with assets of \$7.7 billion.

Operations of Associates National Bank and Associates Federal Savings & Loan Association, as well as other consumer lending activities of The Associates, will move into the unoccupied portion of the first floor and the entire second floor of what is now called "Hacienda Center," a tritowered, five-story, 279,000-square-foot facility in the middle of the 860-acre business park.

"The Associates represents the sort of tenant for which Hacienda Center was built: a large, national company that's quality-minded, service-oriented and highly respected in its field," said Gage. Prudential will rename the \$42 million facility to "The Associates Center."

The move to Hacienda Business Park will affect more than 400 employees of The Associates, now working in nearby San Ramon. Relocated operations will include credit card processing, consumer lending, marketing and administration.

"We're very excited about the move to Hacienda," said W. David Huddleston, president of Associates Diversified Services, a subsidiary of Associates Corporation of North America. "The move gives us the opportunity to consolidate operations in a more efficient space, and at a more convenient location." Huddleston cited Hacienda's proximity to two major freeways (Interstates 580 and 680), the stability of Prudential and the visionary planning by the City of Pleasanton as being important factors in the relocation decision.

The Associates initial move to Hacienda Business Park is slated for April of next year. Eventually, the financial services company may occupy some 200,000 square feet of office space. AT&T is Hacienda's largest tenant, accounting for more than 600,000 square feet of leased space.

Representing The Associates in leasing arrangements was Bob Pester of Cushman & Wakefield's Lafayette office. Mark Sweeney of CPS, A Commercial Real Estate Company, represented Prudential.

Associates Corporation of North America provides commercial finance and leasing, consumer financial services and insurance. Founded in 1918, it has 720 offices throughout the U.S., Japan and the United Kingdom.

The Associates is the principal member of the Financial Services Group of Gulf+Western Industries, Inc., a Fortune 500 Company that also owns Paramount Pictures, Simon & Schuster and Madison Square Gardens.

The park is already home to Hewlett-Packard, Viacom Cablevision, AT&T, Security Pacific National Bank, Safeco Title Co., Crum & Forster Personal Insurance, Fleming Corp., Sheraton, Marriott and other leading corporations.



Kristin Baer enjoys watching Grace Roth, 90, hold Flugle at Pleasanton Convalescent Hospital.

\$500 Scholarship

# Miss Teen Aims For Education

Kristin Baer, the Pleasanton teen who won the California Miss TEEN title this summer in Fresno, said she plans to use her \$500 scholarship toward tuition at UC Santa Barbara.

The 18-year-old graduate of Amador Valley High School has one year of American Sign Language under her belt, and wants to major in dramatic arts and communicative disorders.

"Theater is my big love," said Ms. Baer, who hopes to become an actress in the National Theatre Troupe for the Deaf. "What I'd really like to do is bring the two worlds together."

As winner of the Miss TEEN title, she is required to give several hours to community service. Working through the Senior Support Program in Pleasanton, she brought animals to patients at Pleasanton Convalescent Hospital.

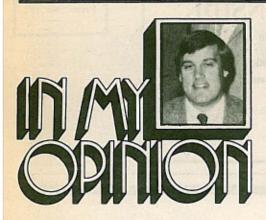
Part of her pageant winnings included a \$500 personal appearance contract. Ms. Baer said she will be required to attend other teen pageants throughout the country as this year's reigning queen.

In November, she plans to compete in the National Miss TEEN pageant in Albuquerque, N.M. If she wins, the title carries a four-year college scholarship.

Education, said Ms. Baer, is her aim. The TEEN acronym stands for Teens Continued on page 12



"Hacienda Center" to be occupied by The Associates Corporation will be renamed "The Associates Center."



In My Opinion is a bi-monthly column featuring the opinions of guest editors. This column is by Tom Terrill. He is responsible for the management, leasing, construction of the Pleasanton Park Development for Reynolds & Brown. He presently serves as Vice President of Economic Affairs for the Pleasanton Chamber of Commerce, Board of Trustee for the Amador High School Auditorium Renovation, and served as a member of the Industrial General Plan Review Committee.

Design of the North Pleasanton area is the product of several market studies and the input of people with experience in the kinds of industries drawn here.

The challenge evolving from our commercial development is to ensure a high quality of life. Specifically, we need to generate a continuous supply of adequate and diversified housing stock and solve our transportation problems.

"Pleasanton is unique in having a vast amount of public projects completed without the use of city funds."

Emergence of Southern Alameda County and adjoining portions of Contra Costa as "hot spots" of planned economic growth has not happen-

The discovery of North Pleasanton by firms seeking to relocate significant office operations has been prompted, in large part, by the fact that corporate leaders have firsthand knowledge of the community. Many of them live here or close by.

A corporate leader who knows and loves their community paves the way for the moves of company operations.

Transfer of large office staffs from San Francisco and other Bay Area locations has not brought the huge demand for housing that might happen with relocations covering many more

" - a large segment of the workers transferred to North Pleasanton haven't had to pull up stakes and find new housing."

Fortunately - for the preservation of high quality of life - a large segment of the workers transferred to North Pleasanton haven't had to pull up stakes and find new housing. Firms coming this way have chosen to bring jobs to their employees' backyards, so to speak.

My company, Reynolds & Brown, has a 20-year history of constructing industrial and office space in San Leandro. In recent years, we established new horizons of commercial development in Concord and Pleasanton in response not only to the flight of corporations' white collar operations out of San Francisco, but to respond to our existing tenants in San Leandro who live in this area.

"New job opportunities for our residents are a very positive offshoot of our commercial development."

New job opportunities for our residents are very positive offshoot of our commercial development. Yet, as deep and talented as our labor pool is, it cannot be expected to completely keep up with the growing demand for

By conservative estimates, transfers of offices bring a situation where roughly 25 percent of the relocated staffers must find new homes.

Translate that into the context of the number of companies moving to this area and you have a sense of our future need for adequate, affordable housing.

Ultimately, the pace of construction activity will be determined by supply and demand. Developers in a suburban setting like ours are conditioned not to expect that buildings will be filled overnight. Reasons for this are factors such as long term corporate leases, the time required for construction and the challenges involved in gaining approval of building permits.

Developers who build office and industrial space produce work environments not jobs, although the two are inherently linked.

It is incumbent upon us in the development business to help provide the improvements necessary to maintain the quality of life for all.

Developers who understand this, work towards infrastructure improvements. That is why we're seeing funding of traffic solutions to roads and freeways in the North Pleasanton area coming from property owners.

In Pleasanton Park, we have been successful in leasing space to sales and service-oriented firms to whom freeway access and smooth travel is allimportant. Hence, the accent is on getting transportation improvements

Pleasanton is unique in having a vast amount of public projects completed without the use of city funds. Cost for this work is substantial, but its resolutions will be to all our benefit.

"The challenge evolving from commercial development is to ensure a high quality of life."

If successful in meeting these challenges, Pleasanton will remain a premier environment, providing a mixture of commercial and industrial growth along with an outstanding quality of life.

All of us benefit from this type of community . . . the kind of community we are proud to call home.

- Tom Terrill

# FIRE HURTS!

... don't let it hurt you.

Pleasanton Fire Department is offering home fire safety inspections as a service to all residents. Help prevent fires — call for an appointment today!

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Emergency: 911

### FACTS TO KNOW ABOUT FIRE

- Most residential fires occur between 11:00 p.m. and 6:00 a.m.
- If you are awakened by fire tonight, will you know what to do?
- · Within five (5) minutes your home can be engulfed by smoke and flames.
- · You have only a few minutes to escape!
- · You must act at once! Safely, quickly, instinctively. If you don't you may not get out alive!
- · Each year over 6,000 people die and 300,000 are injured by fires in residences. 500,000 homes are destroyed.
- An important point to remember: 95% of all residential fires are accidents and accidents are preventable. More fire deaths are the result of fires involving smoking related accidents than any other cause.

# Walking For Others' Hunger

Congressman Fortney "Pete" Stark will be honorary chairman of the third annual Tri-Valley Walk for Hunger scheduled for Sunday, October 20 at 1 p.m. at the Alameda County Fairgrounds. 15-kilometer walk will wind through Pleasanton and end up at the fairgrounds. Families and individuals are en couraged to seek sponsors and make the walk. The purpose of the walk is to raise money to alleviate the problem of world hunger. There will be 26 similar walks taking place throughout California. Further information on the walk can be obtained from Rick Aguiar at 846-7155 or Garnet Zielske at 462-3410.



"Happy the Clown" and Rick Aguiar will be two of the participants in the "Walk for Hunger."

Pleasanton Pathways is a bi-monthly newspaper published by the Hacienda Business Park Owners' Association 4637 Chabot Drive, P.O. Box 38, Phone: 463-2750

General Manager, Hucienda Business Park Owners' Association
Lilly Ault — Editor, Pleasanton Pathways

Celeste Fontana Photographer — Kathleen Kennedy Knies

Production — Laurie Wade — Geri Foley

(G) 605



Dr. Susan Steinberg uses a slit lamp for eye examinations at the clinic.

Personality Profile

### No Reservations About Entering A Man's Profession

When Dr. Susann J. Steinberg attended medical school in the mid '60s, the fact that there were very few women in her classes hardly fazed the young intern.

"I've always wanted to be a doctor ever since I can remember," said Steinberg. "At the time it wasn't a career that was readily acceptable to women but I wasn't concerned about it."

A physician for nearly 20 years, Steinberg was recently named clinic director for Medical Express, a new urgent care center at 3128B Santa Rita Road.

Dressed simply in pants and blouse, there was little evidence of the physician on this particular morning. Coffee, her mainstay, sat before her during an interview with Pathways.

"I never eat sweets," she explained. "And I don't smoke. Unfortunately, I need coffee."

Perhaps her work schedule can justify the caffeine intake.

Steinberg is a guest lecturer on occupational medicine at the University of California in San Francisco. She is presently editor of the Western Occupational Medicine Journal in Aptos, and director of occupational medicine for the California Emergency Physicians in Oakland.

At Medical Express, she and another full-time M.D., Dr. Brian Boni, work 12-hour shifts.

"That's not uncommon for a doctor. We get used to working long hours;" said Steinberg, who describes herself as a "workaholic."

"It's not unusual for me to wake up at two in the morning and start writing protocols (treatment programs) on my word processor." At Medical Express, Steinberg said she hopes the urgent care facility will become a neighborhood health center.

"We can handle minor emergencies such as on-the-job injuries or burns, however, we also do routine things like pap smears, physical exams and immunizations. We'd like to be thought of as a family practice center."

Medical Express is a service of Health Ventures, Inc., a subsidiary of Merritt Peralta Medical Center in Oakland. Health Ventures also operates two other urgent care facilities in Hayward and Oakley.

Depending on the type of patients, Steinberg said that the Pleasanton facility is equipped to handle approximately 60-70 patients per day. In addition to the full-time doctors, the drop-in facility has two other part-time M.D.s and is open from 8 a.m. to 8 p.m. every day of the year.

Steinberg anticipates that the clinic M.D.s will develop a friendly rapport with patients.

Family practice is nothing new for Steinberg. She is licensed to practice medicine in six states, including Montana, where she established a small, but bustling, office in a town that was eighty miles away from the nearest hospital.

"I did everything from delivering babies to treating farmers' injuries. I get a positive feeling when I can get to know my patients as friends!"

When the doctor is not treating patients, Steinberg said she enjoys snow skiing, golf and boating.

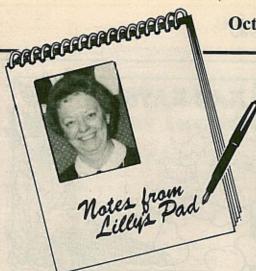
Born and raised in Albany, N.Y., she served her medical residency at Union University, Albany Medical College and graduated in 1966.

# Standing Up And Laughing

Leland Cotton Brown, 1983 San Francisco Int'l Stand-Up Comedy Competition runner-up, headlines the "Ha Ha HALLOWEEN II" show at the Veterans Bldg., Main Street, Sunday, October 27 at 8 p.m.

Brown, just back from an audition for NBC, combines his down-to-earth humor with dozens of brilliant impressions ranging from Bill Cosby to Richard Dreyfuss. The Concord resident isn't the only talent at the "Ha Ha" show: other scheduled acts include Bob Rubin, Uncle Stinky's Dipsy Doodle Revue and Johnny Steele.

Rubin, originally from West Virginia was on one of Mike Nesmith's "TV Parts" segments: Rubin's off-the-wall, anything-goes style is a favorite with his audience.



Many of you have asked me about our sister city delegates. To ease your concern about their families and relatives surviving the earthquake, I'm happy to report that everyone returned home to find all to be well with their immediate friends and families.

In spite of the earth-shaking news that reached our Mexican friends on the second day of their visit, they maintained good spirits and strongly insisted we continue with our scheduled events.

On Thursday at lunch we all watched the reports on television. Needless-to-say, it was a great concern and shock to all of us.

Telephone calls were immediately made without success to many areas. Unfortunately, communications into Mexico City were nil.

And then someone came up with the idea to find a ham operator as our visitors had a contact in Tulancingo.

After many telephone calls, we were able to find a contact. However, even attempting to communicate by radio also was unsuccessful.

We were told that all telephone communications in Mexico City were down and ham operations were now taking over the duty of handling as many calls as fast as they could.

One couple who had two sons in Mexico City returned home Thursday evening.

It was a great relief when we received a call from them stating their sons were alright.

As time went on, we continued to keep in touch with their friends and relatives the best we could.

After they had returned to Tulancingo and checked with their families, we received a telephone call stating they were all very fortunate as they did not lose any of their relatives.

While the delegates were still in Pleasanton, board members from their Sister City Committee and our Association met to discuss many items for the future and review on-going programs.

First on our agenda was what could we do through the program to help them in this time of dire need.

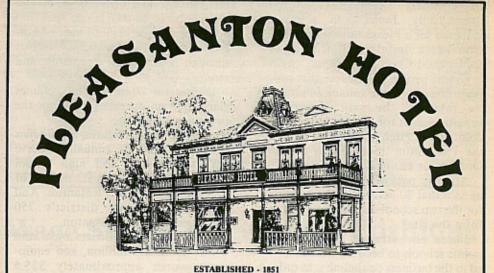
It was decided to open a bank account where donations could be made to an Earthquake Fund.

These donations will be forwarded to the Tulancingo Sister City Committee where they will be used to buy materials needed for families and relatives in Tulancingo.

Donations may still be made at the Bank of Pleasanton.

We all learned what the phrase, "a friend in need is a friend indeed" means.

God Bless us all!!



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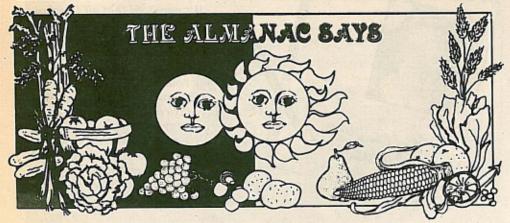
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# October 19



Modern perfumes and cosmetics, aside from costing a small fortune, are often neither pleasant smelling nor natural. Some so called "floral scents" rarely contain oils from actual flowers, but, instead, are a compound of numerous chemical ingredients. It is possible to buy "Fragrance Free" cosmetics, but be prepared to pay a great deal more for them.

There are ways to "smell like a rose" without draining your pocket book. By growing and using your own flowers and herbs, you can learn to make your own lotions, perfumes and facial products.

Here are some flowers and herbs you

Roses — They are good for the skin by cleansing and preventing acne, blackheads and wrinkles.

Lavender — Good for eczema, acne and insect bites.

Mint — Is refreshing and cool to the skin. It helps heal bruises, reduce swelling, and fights infection.

Sage — Increases circulation and is stimulating to the skin. It also reduces dandruff.

Basil — It cools like mint, is great for the skin.

Astringents — Help close pores and eliminate oil on the face.

With the help from this list, you can now grow your own cosmetics, and be healthy as you save money.

# Today's Schools Mirror Yesterday's Image

Social conditions in public schools today are a "mirror image" of what they were in the 1950's, said Pleasanton schools Superintendent Bill James.

At the same time, public schools have become a big business and ways of funding them has altered dramatically, James told a crowd gathered for a Pleasanton Chamber of Commerce monthly luncheon at Castlewood Country Club.

"Some people still believe that property taxes affect the amount of money we take in," he said. James is superintendent for the Amador Valley Joint Union High School District and the Pleasanton Joint Union School District for elementary students.

After the passage of Proposition 13, he said that 80 percent of the funding for the two school districts now comes from the state.

James also stressed the need for public schools to become more involved in the business community. In order to achieve this goal, James and

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Like a good neighbor, State Farm is there.



State Farm Insurance Companies Home Offices: Bloomington, Illinois Chamber President Carolanne Lapham announced the formation of a "business and education partnership" committee

Committee organizer April Treece, who is the East Bay director of public relations for AT&T, said the group will include business people, teachers and administrators to explore ways of how the community can help students through work/study programs and money.

During his 20-minute talk, James elaborated on operating costs for the two school districts.

According to his figures, the districts spend \$30.5 million annually to serve 9,000 elementary and high school students. An estimated \$12 million of that budget stays in Pleasanton. And about 400 of the district's 750 employees live in Pleasanton.

Combined, the districts own land worth about \$18 million, and equipment worth approximately \$25.5 million

James warned that the state lottery will not provide a windfall for education. Though the initiative on last year's ballot earmarked a portion of the lottery money for education, James said the district has no plans for spending what may amount to about \$55 per student or \$200,000.

"That money is a one-shot deal," said James. "And it will probably be used for special projects."

# **Parenting Services**

A first in a series, "Talking to Kids," of a parenting support group will be held on Tuesday, October 22, 7 p.m., at the Dublin Library.

Sponsored by Resources for Family Development, the informal discussion formats will also include sessions on "Discipline" and "Going Back to Work."

The discussion will be led by Rose Stetler, information and training coordinator for R.F.D.

Further information on the sessions may be directed to Stetler at 455-5111 or the parenting line at 443-2727.

# Funding Helps Special Needs Students Take Steps Into Work World

Funding from two foundations, the Wallace Alexander Gerbode Foundation and the S. H. Cowell Foundation, will enable special needs students to take a step into the world of work through the career guidance, instruction, and community experience offered through the Career-Links Internship Program.

The funding will be used to develop Career-Links' services related to the career education and employability needs of these special needs students.

Students and businesses interested in participating in this unique school-business partnership program may contact the Career-Links office at 829-4958.

Special needs students, including continuation school students, teen-age mothers, students with physical or mental disabilities, and other "hard-to-employ" youth, have significant barriers to overcome to enable a positive transition from education to work.

Career-Links facilitates that transition through an academic curriculum and a uniquely tailored internship placement in a career field in the community.

Students are placed in non-paid

"hands-on" internships with corporations, small businesses, government services, professional practices and social service agencies.

The academic curriculum provides career assessment, job seeking and job maintenance skills, as well as individualized career guidance.

Students receive academic credit and letters of recommendation, as well as an experience upon which decisions for educational and career planning, and personal development can be used.

The flexible and individualized nature of the internships allows for the successful participation of a full range of students, from average and high achieving students to those with special needs.

The Wallace Alexander Gerbode Foundation's grant of \$15,000 will be targeted for continuation school students and School Age Mothers, while the S. H. Cowell Foundation's grant of \$15,000 will be targeted for Special Education students.

Career-Links is co-sponsored by the Valley Volunteer Center and the Amador Valley Joint Union High School District.



Toni Dona, Virginia Kerwin and Laurel Statham display some of the handcrafted items that will go on sale between November 1-3 during the third annual St. Augustine's Women's Club "Unique Boutique" at 900 East Angela St. in the St. Augustine's Church hall. Proceeds from the sale of baked goods and handmade items will benefit senior citizen services. For more information, call 462-0644 or 846-1981.



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Pleasanton landscape architect Ron Norman and Tulancingo artist Agustin Vargas look over scale drawings of a mural.

## Sister Cities United On Canvas

Although they are separated by 2,300 miles, the cities of Pleasanton and Tulancingo will be united on canvas by a Tulancingo artist.

By late October, Agustin Vargas and two local assistants will produce a mural on the back wall of the Pleasanton City Council chambers on Bernal Avenue.

Ron Norman, a Pleasanton landscape architect who volunteered to help Vargas, said the mural is intended to symbolize the friendship between his community and its sister city, Tulancingo, Mexico.

An 18th century cathedral, a conquistador, and an Aztec pyramid depict Tulancingo's heritage on one half of the 23-foot long by 9-foot mural.

On the Pleasanton side, Century House, the Pleasanton Hotel and the Kottinger Barn portray some basic elements of Pleasanton's history.

There is also a computer terminal to illustrate modern Pleasanton and television antennas to show Tulancingo's present location as a national satellite center.

In the center of the mural will be faces of adults and children from both cities.

"This is one of our most important cultural exchange projects," said Bob Athenour, chairman of the Pleasanton/Tulancingo Sister City Committee. "Everytime we go there, they ask what they can do for us. We thought a mural would be the best way to show the friendship between the two cultures."

Vargas, a 25-year-old architect from Tulancingo, designed the mural and volunteered to produce it. Assisted by Norman and Bill Hamilton, head of the Lawrence Livermore Laboratory art department, the artists work for free.

Vargas started the project in mid-September and has one month to finish the acrylic painting. The city of Pleasanton paid for the art supplies and the city of Tulancingo paid for Vargas' airfare.

His lodging was arranged through the Sister City Committee. Splitting time, Vargas is staying at the homes of Jim and Sharon Krause and Rusty and Paula Hewitson.

Born and raised in Mexico City, he is a graduate of the National University of Mexico. Vargas took time off from his architectural firm and teaching children's art classes to work on the mural until mid-October.

Vargas also brought with him 35 watercolor paintings of architectural landmarks in Tulancingo. The paintings are on display at various businesses in Pleasanton.

### City Receives Award For TSM Ordinance

For its innovative attempt to reduce traffic, Pleasanton received honors recently from the Metropolitan Transportation Commission.

Vice mayor Frank Brandes accepted the trophy with a ball bearing on top, during a special ceremony on Sept. 27 at the MetroCenter in Oakland. The ball bearing symbolizes the ongoing improvements in Bay Area transportation.

Adopted in 1984, the city's Transportation Systems Management ordinance is the Bay Area's first comphrehensive traffic control ordinance.

Under the ordinance, employers in Pleasanton are required to reduce traffic during peak commute hours by 45 percent over four years. Employers of 50 or more people must appoint transportation coordinators to promote alternative forms of commuting, such as bicycling, carpooling, walking, vanpooling and riding the bus.

Pleasanton won the Award of Merit

— one of four presented by the com-

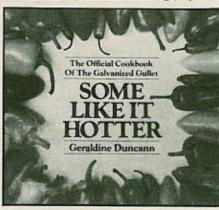
mission — for its attempt to control traffic while accommodating increased development, according to city transportation coordinator Gail Gilpin.

"I'm pleased with what's happening in Pleasanton," she said. "And I'm finding that employers' (TSM) programs are more ambitious."

Ms. Gilpin said an increasing number of in-house newsletters are emphasizing the need for alternative modes of transportation since the ordinance went into effect. Large companies also are beginning to include TSM information in their recruitment programs and new employee orientations, she added.

Since local businesses and developers worked jointly with the city to develop the TSM ordinance, she noted that the process was unique. She lauded Hacienda Business Park for its active role in that development, and for establishing an employee shuttle bus system.

# WHAT'S COOKING?



Author Geraldine Duncann blends travel and cooking to make her life a very spicy combination.

"I don't maintain a standard lifestyle," she says. "And I don't think I've been on vacation in years."

The Bay Area food and travel writer will be coming to Pleasanton's Duke, Etc. to teach the first in a series of cooking classes by various cookbook authors from Oct. 15 through November 23.

For dates and times of cooking classes, call Duke Etc. at 462-3332 or register in person at 1745 Santa Rita Road.

Ms. Duncann said she will use recipes from her latest cookbook, "Some Like It Hotter," in her four classes. The book, recently published by 101 Publications in San Francisco, contains recipes for spicy cuisine from New Orleans to the Mediterranean.

"People tend to think of hot foods as being heavy, such as chili;" she said. "But I've found some foods that are fresh and light."

Ms. Duncann said she has a "dual obligation to educate as well as entertain," and promises to season her classes with anecdotes from her travels as well as the people she has known, such as Frank Herbert, author of Dune, who also wrote the forward to her book.

Originally trained in art at the California College of Arts and Crafts, Ms. Duncann said it was easy to apply her design, color and composition courses to cooking.

"Everything is balance and composition. If you're truly creative, picking up another (skill) is no problem," she said.

When she is not working, Ms. Duncann enjoys painting, music, dance and history.

She said she developed the following recipe specially for the book to prove that spicy doesn't have to be overpowering.

The following recipe is reprinted with the publisher's permission from "Some Like It Hotter."

### CAPSICUM QUICHE

Pastry: Makes one 8- or 9-inch pie pastry

1/3 cup lard 1/3 cup butter

1-1/2 cups unbleached all-purpose flour

Pinch of salt About 4 or 5 tablespoons water

With a wire pastry blender, cut the lard and butter into the flour and salt until all is powdery. Using a fork, mix rapidly as you gradually add the water to form a soft dough. Turn out onto a lightly flowered board and knead the dough sparingly, just until it is no longer sticky and will keep together in a ball. Roll out to a thickness of about 1/8 inch and use to line an 8- or 9-inch pan.

### Filling:

- 1 tablespoon butter
- 1 tablespoon cream sherry
- 6 teeth of garlic, minced
- 1 medium onion, minced 1 each green and red pepper,
- seeded and cut into thin strips
  1 long fresh mild chili, seeded and cut
  into thin rings
- 3 small fresh hot chilies, one each of red, green and yellow, seeded and cut into thin rings
- 3/4 teaspoon minced fresh dill weed,
- or ½ teaspoon dried 1 teaspoon minced fresh basil
- 1 tablespoon minced fresh cilantro
- 1-1/2 cups milk 4 eggs, beaten
- 1 cup shredded Swiss cheese
- Salt and fresh-ground black pepper to taste

Prepare the pastry. Roll out and line an 8- or 9-inch quiche pan with removable sides. Refrigerate while you prepare the filling.

To make the filling, melt the butter and sherry in a heavy skillet over moderate heat. Saute the garlic, onion, peppers, and chilies until soft but not browned. Remove from the heat and cool. Stir in the dill, basil, and cilantro. Mix the milk, eggs, and cheese together. Remove the quiche pan from the refrigerator and fill with vegetables. Pour over the egg mixture and smooth the surface. Add salt and a grinding of fresh pepper to the top. Put in a preheated 400-degree oven for 3 minutes. Reduce the heat to 350 degrees and continue to bake until the custard is set, about 20 minutes. Remove the sides of the quiche pan and serve hot or at room temperature. Sour cream is a good accompaniment.

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Bob Philcox, Twyla Teitzel and Seth Goldman announce plans for "Stepping Out on the Orient Express."

## **Here Comes The Orient Express**

The Orient Express will be the theme of this year's third annual "Stepping Out" fundraiser sponsored by Soroptimists International of Pleasanton.

"Stepping Out on the Orient Express," to be presented on Saturday, Dec. 7 at the Hilton Hotel in Pleasanton, will feature native cuisine of the various countries along the route of the famed railway, according to Soroptimist president Twyla Teitzel.

Guests will dance to big band music and be able to enjoy both silent and voice auctions. The group is now soliciting for auction items, which can be in the form of services or goods.

Some items that have been auctioned off in the past include hot air balloon rides, weekend trips and dinners.

Tickets for the event are \$50 per person. Invitations will be in the mail by early October but anyone can make reservations by mailing a check to P.O. Box 51, Pleasanton, 94566.

Proceeds from the black-tie optional affair will benefit the local YMCA and the Tri-Valley Community Fund.

Last year, the Tri-Valley Community Fund disbursed \$80,000 to 57 nonprofit local service organizations, according to its treasurer, Bob Philcox.

YMCA executive director Seth Goldman said his organization will use the funds to support fitness classes and children's and teen programs in addition to establishing some new programs.

# Recycling At AT&T

AT&T recently concluded a major recycling effort deemed as "the first of its kind in the Valley" in its Pleasanton headquarters location at Hacienda Business Park. The 'Spring Clean-Up' resulted in over 70 tons of recyclible material being collected over a three-week period.

According to Jim Freeman, AT&T's Building Maintenance Supervisor and coordinator of the clean-up, the effort was more than worthwhile. "AT&T was able to reduce its overall disposal bill while saving what amounts to 1000 trees because of the employee recycling effort." Freeman added, "It makes good business sense to participate in recycling programs not only because of savings to the company, but also because recycling offers an avenue for businesses to make a contribution to the conservation of the environment."

The Spring Cleaning involved AT&T's 10 offices and over 2500 employees in Pleasanton. The cooperative effort encouraged employees to 'think recycle' while reducing the amount of paper stored in the office environment by an average of 8.19 pounds per employee. With the assistance of Sunset Fibre, a major recycling firm in the area, Jim Freeman was able to mobilize the employee population to assure the recycling program's success.

Currently, AT&T in Pleasanton recycles about 40 percent of the paper used by our employees. Because of successful efforts like the Spring Clean-up, AT&T has set a long-term goal of recycling 90 percent of the paper used," Freeman said.

AT&T employees are now enjoying a cleaner work environment and they have the satisfaction of knowing they are contributing to AT&T's overall conservation efforts — saving both energy and trees.

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\$100,000 Matching Grant

# **Fund Kicks Off Fall Campaign**

After giving away \$35,000 in the third cycle of this year's Tri-Valley Community Fund grant awards, the non-profit organization kicked off its 1985-86 fundraising campaign aimed at individual donations.

The Community Fund recently received a \$100,000 matching grant from the Walter S. Johnson Foundation, and Community Fund President Jim Krause said employees from local companies will be encouraged to contribute toward a matching amount.

The Community Fund has three years to raise the money, and employees are being asked to donate through payroll deductions.

Since the grant was announced three months ago, Krause said the Community Fund has raised \$12,000 in matching contributions.

In another fund raising drive among corporate employees who participated over the summer, the Community Fund raised \$35,000 which will be shared by 23 non-profit groups in the Tri-Valley area.

The latest round brings a combined total of \$80,000 shared among 57 agencies that provide educational, recreational, cultural and human services in the Livermore and San Ramon valleys, according to Community Fund treasurer Bob Philcox.

This fall, the Community Fund announced that the following agencies received grants:

\* St. Bartholomew's Nursery School
 — \$1000 for classroom furniture and equipment.

\* Hill N'Dale Pre-School — \$747 to cover pre-school tuition for two low-income students.

\* Neil Armstrong Elementary School — \$1000 to pay for visiting authors to encourage students to write.

 Nursery School Scholarship Fund
 \$1000 for tuition scholarships and new brochures.

\* San Ramon Valley High School PTA — \$655 to update resource material in school library.

\* Livermore Playschool — \$2000 for bi-lingual aide to help nonEnglish speaking children become ready for kindergarten.

\* Mendenhall/Junction Avenue Middle Schools — \$2000 to cover drug abuse prevention program for seventh grade students.

\* Twin-Valley Learning Center — \$2000 for testing and specialized education for learning disabled children from low-income families.

\* Del Valle Fine Arts — \$800 to increase publicity about concerts in the Valley.

\* Pleasanton Playhouse — \$1500 to underwrite "The King and I."

\* Children's Theatre Workshop — \$2000 to provide instruction to children and adults in playwriting.

\* Livermore-Amador Symphony — \$1500 to underwrite presentation costs for two concerts of Beethovan's 9th Symphony.

\* Valley Volunteer Center — \$2000 to provide a series of workshops for volunteer groups.

\* American Association of University Women (Danville/Alamo) — \$600 to cover start-up of a phone line for latchkey children.

\* Family Crisis Center — \$2000 to expand food supply for two emergency shelters.

\* Kaleidoscope Center — \$1500 to purchase video equipment.

\* Hope Hospice — \$2000 to cover salary for part-time bereavement counselor.

\* The Center — \$2000 to finance analysis of accounting system.

\* Valley Community Health Center Senior Support Program — \$2000 to provide case management services for the elderly.

\* San Ramon Valley School Age Child Care Alliance — \$2000 to help with start-up costs for four school sites for after-school child care.

\* Hope Education Center — \$2000 to develop video training series for use with brain-damaged children.

\* Pleasanton Seahawks Swim Team
— \$2000 toward completion of a
weight room.

\* Tri-Valley Volleyball Club — \$600 to purchase equipment.

# Caring For Aging Parents

In response to a growing interest by adult children caring for their aging parents, R.F.D. has established a support group which meets on a regular basis for people who are dealing with aging parents and friends.

The group meets on Mondays from

12:30 to 2:00 p.m. in the conference room at Resources for Family Development, 1520 Catalina Court, Livermore. The meetings are open to all interested Valley residents.

For further information, call R.F.D., 455-5111 or Elizabeth Platt at 447-2653.





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Sister city delegates pose for a picture before marching as Grand Marshalls of the Heritage Parade.



Ann Doss and Paulina hold a tapestry depicting an overall view of the Valley. The work was performed by craftsmen in Tulancingo, Mexico.



Caroline Cardinalli of the Junior Women's Club presents a large mirror to Paulina Wenceslao for the girls' orphanage in Tulancingo.

# Tulancingo Rah — Rah — Rah!!!



Tony Macchiano, Jim Mello, George Spiliotopulos and Howard Sword at work over the barbecue.



Tony Macchiano of the Pleasanton Lion's Club hands Ricardo Arcega J., Tulancingo Lion, keys to a van donated for a special education school in Tulancingo.



Sister City delegates Cristina de Marroquis, Patricia de Romero, and Mireya de Marroquis.



# By Ben Fernandez

We were blessed recently with the second visit from our good friends in Tulancingo, Mexico. With a tip of the old sombrero southward, let's deal today with our amigos south of the border.

- 1. Who is the only Mexican-born player to win either the Cy Young Award or the Most Valuable Player Award in baseball?
- 2. What famous Mexican comic made his screen debut in "Around the World in 80 Days?"
- 3. He was born Doroteo Durango and began life as a professional baseball player in the Mexican leagues. However, he later became famous in the early 1900's. Who was he?
- 4. "That's where I fell in love when stars above came out to play" was a line from a popular song of the 40's. What was it?
- 5. A fine 1939 movie celebrated the life of "Juarez," the Abraham Lin-

coln of Mexico. Who played Benito Juarez in the movie?

- 6. The Olympics were held in Mexico City in 1968. One track and field record set in Mexico City still stands as a world record. What is
- 7. Now a popular TV actor, this handsome leading man starred in Mexican movies prior to his 1949 American debut. Who is he?
- 8. This movie supposedly put Puerto Vallarta on the map. Made in 1964, what was it?
- 9. One of the finest movies ever made. it told the story of three gold prospectors in central Mexico. Walter Huston won an Oscar in 1948 for his role as a prospector. What was the movie?
- 10. Translated into English as "The Dove," it is one of the most beautiful Mexican melodies played on the mariachi. What is the Mexican name?

### ON THE STREET "What Is Your Favorite Type Of Music?"



Susan Green - "Old fashioned Rock and Roll, I really like Bruce, but the Beetles are still my favorite group."

Brian Cochrane — "Rock and New Wave because it's different. My favorite groups are The Stray Cats, Van Halen and Tears for Fears."





Kathy Robinson — "Contemporary Gospel because it is upbeat. I like to listen to the Gaithers and Steve Green."

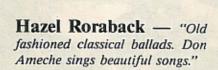


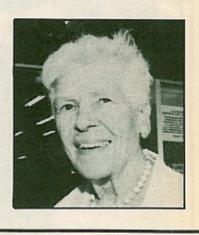
Evelyn Johnson — "Easy listening like Chicago. They are very entertaining and I can really relax to them."





Bill Folsom — "Jazz and Heavy Metal. I like fusion which is a cross between jazz and rock. My favorite groups are Rush and Triumph."





### **RFD Book On Child Care Services**

Resources for Family Development has just published a new book, "How to Jump into Child Care Head First and Land with your Feet Firmly on the

This publication can be very helpful for businesses, churches, community groups, or schools that are planning on providing child care services.

The 32-page booklet was funded through a grant from the cities of Livermore and Pleasanton. Elynn Finston, RFD staff member, prepared and edited the publication utilizing agency resources.

The books are available through Resources for Family Development, 1520 Catalina Court, Livermore; The Valley Volunteer Bureau, 333 Division Street, Pleasanton; Livermore and Pleasanton Chambers of Commerce, and the Planning Departments of Pleasanton and Livermore.

For further information, or to arrange an interview, call Ruth Freis or Miriam Miller, Resources for Family Development, 455-5111.

### Holiday Fashions By Nordstrom's

The Pleasanton Newcomers will hold their monthly luncheon on Wednesday, November 6 at Castlewood Country Club.

A presentation on Holiday Fashions will be given by Ilma Bartlow of Nordstrom's.

Cocktails will begin at 11:30 a.m. followed by a 12:00 p.m. lunch.

The price ranges from \$7.95 to \$9.75.

Reservations must be made by November 1 by calling Cindy at 846-3932.



It's curtains for the Amador High School Auditorium, and thanks to a \$11,200 donation from the Clorox Foundation. Charles F. Harder, vice president, Technical Services, of Clorox; Dr. Bill C. James, superintendent, Amador/Pleasanton Schools; Douglas A. Bosma, manager of administration, and Ruth Schlemmer, contributions coordinator, both of Clorox Technical Center, look over samples for new stage curtains for the auditorium.

### TRIVIA ANSWERS

- 1. Fernando Valenzuela
- 2. Cantinflas
- 3. Pancho Villa
- 4. "South of the Border"
- 5. Paul Muni
- 6. Ralph Boston in the long jump
- Ricardo Montalban
- 8. "Night of the Iguana"
- 9. "Treasure of the Sierra Madre"
- 10. La Paloma





Marcelene Mahern, paralegal assistant; Carolyn Sandberg, general manager; Mike Cobler, president; Ann and Dan Pearson, owners of Togo's Eatery toast to success of the new store at 3120 Santa Rita Road, Suite D. Store hours are Sunday, 11 a.m. to 8 p.m.; Monday through Saturday, 10:30 a.m. to 9 p.m. Take out orders are available and can be placed by calling 846-8646 (TOGO).

# **Relief In Postal Services**

Postal customers can buy stamps and mail packages now from two other locations in the Pleasanton/Dublin area

Window services can be obtained at Stationers Stores in the Stoneridge Mall between 10 a.m. and 4 p.m., Monday through Friday and 10 a.m. to 3 p.m. on Saturdays. In addition, Mc Lean's Hallmark at 7052 Amador Plaza Drive in Dublin is offering postal service between these same hours six days a week. Individuals who wish to mail letters

### Creature Encounter

For a close encounter of the creature kind, the Children's Theatre Workshop will present Frankenstein on October 18, 19 and 20 in the Livermore Veterans Hall at 522 South L St., and again on October 25, 26 and 27 in the Pleasanton Veterans Hall at 301 Main St. For performance times and ticket information, call CTW at 846-5400 between 10 a.m. and 4 p.m. Monday through Friday.

with a Pleasanton postmark can now use several other locations in addition to the main post office on 4300 Black Av. and the branch location at 6937 Village Parkway in Dublin.

In order to ensure that local letters will not go through Oakland post office to be sorted, they can be mailed directly at post boxes on the corners of St. Marys Street and Main Street, and Hopyard Road and Stoneridge Mall Road. Letters can also be mailed locally at Mc Lean's Hallmark.



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### A \$1.3 Million Office Project

### Las Positas Investors Break Ground

While wrecking crews excavated the remaining foundation of the former Bank of America on 6280 W. Las Positas Blvd. last month, Las Positas Investors broke ground for a \$1.3 million office project.

Mayor Ken Mercer and Chamber of Commerce Executive Director Carolanne Lapham were present at the noontime ceremony.

After the ground breaking, Las Positas Investors provided lunch at Pedro's Mexican Restaurant and Cantina for about 20 supporters who attended the ground breaking event.

George Spiliotopulos, a partner in Las Positas Investors, said the project will be built by ALACON general contractors in Pleasanton.

Scheduled to be completed in approximately four months, the two-story office building will be of a traditional design, with a wood shingled roof, wood trim and cement plaster exterior, according to architect Mike Goldsworthy.

The newly formed Las Positas Investors is a partnership of Spiliotopulos, owner of the Cheese Factory in Pleasanton; local businessmen Jim Mello and Brad Hirst; and San Josebased electrical contractor, Ray Rosendin.



Participants in the ground breaking for a \$1.3 million office project at 6280 W. Las Positas Blvd. are (front row): Brad Hirst, George Spiliotopulos, Michael Goldsworthy, Carolanne Lapham and Mayor Ken Mercer. Back row: Tony LaHonta and Jim Mello.

# **Wage Survey Of Support Positions**

Career Network, Inc. has completed a Tri-Valley wage survey of administrative support positions. The wage survey was developed in response to local employer demand.

Average starting wage for 21 job categories was compiled from 19 participating local, national and international firms with offices and corporate headquarters in the Tri-Valley area employing up to 500 employees.

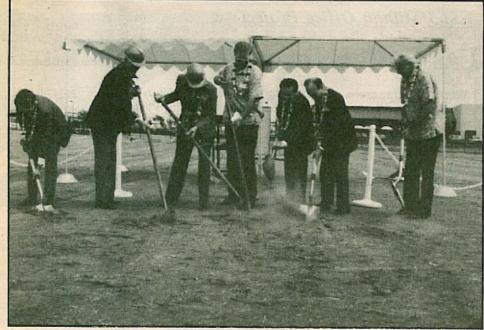
Selected survey results:

# TRI-VALLEY SALARY SURVEY CATEGORIES TYPIST RECEPTION/TYPIST DATA ENTRY CLK. ACCOUNTING CLK. WORD PROCESSOR SECRETARY BOOKKEEPER EXEC. SECTY BOOKKEEPER/C. ADMIN.ASST. ACCOUNT SUPER AVERAGE MONTHLY STARTING SALARY

Complete survey results are available to participating employers. The survey is to be conducted on a semi-annual basis.

For further information on how to participate contact Career Network, Inc. at 463-9000.





Dignitaries of Dillingham Construction break ground for Dillingham's new building.

# Dillingham Breaks Ground For New Facility

Dillingham Construction Corporation broke ground last month to move its world headquarters to the Hacienda Business Park in Pleasanton.

Completion of the new three-story, 102,000-square foot office building at 5944 Inglewood Drive is scheduled for November of 1986.

The move to Hacienda was prompted by the company's desire to remain in the Tri-Valley area, according to Dillingham President Don Stager.

"It's convenient for our employees, most of whom live in the area, and we don't feel that we have to be in a major downtown area," he said.

Dillingham Construction Corporation is a subsidiary of the 80-year-old Dillingham Corporation in San Francisco. The construction facility offices are presently located at 7100 Johnson Dr.

The new three-story building was designed by Gensler and Associates, a San Francisco-based architectural firm.

The building features an interior courtyard, extensive landscaping and a two-story entry lobby. The exterior finish will contain contrasting glass and concrete pre-cast.

Dillingham spokesman Irv Gelfand, said the company plans to vacate entirely the Johnson Drive facility when construction is completed, and move its 220 employees to the six-acre Inglewood site.

Dillingham Construction has current annual revenues of about \$850 million. The firm is presently involved in commercial, industrial, heavy construction and marine projects for both private and public entities in the United States, Canada, Hawaii, Guam and other overseas locations.

Significant projects that are underway or completed include the Meyer Center in Pleasanton and the California Plaza in Walnut Creek.

## **New Membership Coordinator**

Scott Raty, Executive Manager for the Pleasanton Chamber of Commerce recently announced that Pamela Hutton will assume the position of Membership Coordinator for the Chamber.

Hutton's responsibilities will include editing the monthly newsletter *The Chamber Chronicles*, supporting the Ambassador Club, and coordinating membership development and retention.

As the former Marketing Director for the Amador Valley Athletic Club, Ms. Hutton comes to the Chamber with a background in sales, program directing, journalism and membership services.

She has been involved in such community organizations as The Friends of Pleasanton Playhouse and recently directed The Pleasanton Heritage Days Run event.

Prior to her employment with the Chamber, Hutton also performed freelance promotions and public relations for several local businesses.

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# **Community Calendar**

### Tuesday, October 15

Junior Women's Club meeting 7:30 p.m. Interested new persons welcome. Call Linda at 484-1651 or Marcia at 462-7940.

### Saturday, October 19

Del Valle Fine Arts Concert. Mozart's "Cosi Fan Tutte;" 8 p.m.; Presbyterian Church of Livermore, Fourth and L Street. For information call Roberta Hadley, 447-2752.

### Monday, October 21

Widowed Men and Women of Northern California, Hacienda Business Park Community Center, 4637 Chabot Drive, Suite 107, Pleasanton, 7:30 p.m. For further information call Blanche at 829-3977 or Jim at 846-7076.

### Saturday, October 26

Pleasanton Keyboard Carnival, Valley Community Church, 4455 Del Valle Parkway, 1-4 p.m. Children kindergarten through eighth grade. Sponsored by the Pleasanton Piano Teachers' Association. For information call Marcia, 462-0419.

### Saturday, October 26

Foothill High School 11th Annual Band Review, 10 a.m. Main Street.

### Monday, October 28

V.I.P. Club "October Fest," 5:30 p.m., Veterans' Hall. Call 846-7619 for further information.

### **CLASSIFIEDS**

### HELP WANTED

Interior Decorator: Full or part-time interior decorator comprehensive orientation and training. Call 449-1093 for an interview.

Customer Service: Togo's Eatery hiring day time help. No experience necessary. Seniors and homemakers welcome. Contact Carolyn, 846-8646.

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1979 Fiat Spider: 2000 Conv., new top, low mileage, good condition, \$3,500 or B/O. Call days, 463-9205 (ext. 17), or eves., 462-9017.

1983 Cadillac Cimmaron: All power windows, seats, etc. 39,000 + miles. 35 MPG, \$8,295. Call 449-5299.

Motorized Wheelchair: (Everest Jennings Premier). Almost new \$1,500. Call John, 829-5289.

1973 Oldsmobile Cutlass Supreme: Good condition. Call 846-5460.

Ficus Tree: 10 feet high. Great for an office, \$75. Call evenings, 462-1720.

### CARE

Carole's Guest Home: 24-hour care for the elderly. Call 846-4924 or 846-5974.

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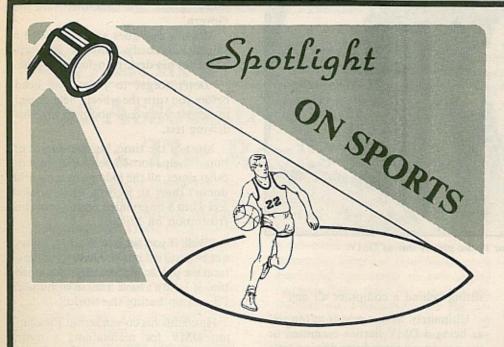
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# GOOD SPORTS



# Consistency In Class Makes Good Sportsmen

Mild mannered Tom Hansen enters the Foothill High School boys' locker room. In seconds, his low-key profile is blown to smithereens.

"Hey!" he barked to a couple of students during an off limits period. "What do you think you're doing?"

The sharp words are surprising for such a soft spoken man. But until the varsity basketball coach gets an answer, everything is put on hold and the students are herded into his office.

As it turned out, the students did not have passes to be in the locker room.

After they have gone, Hansen the tough coach and administrator collapses behind his desk and the shy persona returns.

"I'm not a policeman off campus;" he chuckled.

In his office, photos of former Falcon athletes adorn the walls. As a shining example of the Foothill athletic program's success, he points to a photo of last season's basketball team.

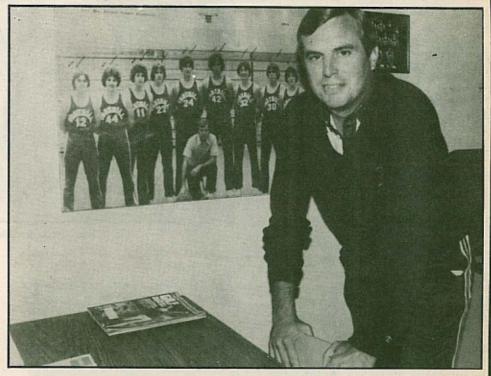
With 12 wins and two losses, the 1984 Falcons ranked second in the East Bay Athletic League, losing only to Amador Valley and Dublin high schools. One of the highlights of the season was Foothill's upset of then undefeated, and eventual league champion, Amador Valley.

The Falcons second place finish pleased Hansen, as did the Falcons' invitation to participate in the NCS playoffs, where they lost a hard fought game to eventual champion James Logan High School.

Hansen is optimistic that this year's team will be equally successful. He plans to build this season's Falcon team around five returning players — Jeff Reiter, a 6-foot-5 forward; Dave Dolan, a 6-foot-6 center; Ed Mullikin, a 6-foot-5 forward; and two guards, Jeff Bradley and Kent Tierney, who stand 5-foot-9 and 5-foot 10 respectively.

Compared to the 1978-79 Foothill basketball team, which won the EBAL championship, sportsmanship among last year's teammates ranked close to what Hansen describes as an ideal situation in coaching.

In addition, the team received the academic achievement award for the highest team grade point average (3.4) among the 134 high school teams competing in the North Coast Section.



Coach Tom Hansen places heavy emphasis on academic performance.

This was due in part to Hansen's heavy emphasis on academic achievement as a vital part of his program.

"I never once had to get on a kid because he wasn't hustling academically," he said. "They were self disciplined, and I didn't have to worry about getting their heads ready to play. It all just fit like a glove."

The 40-year-old coach believes a high school teams' success is directly related to academic performance.

"Consistency in the classroom means consistency on the floor," he said.

He gives similar advice to his son, Tim, a freshman at Foothill, and his other children, Mike, 13, and Kimberly, 11. He and his wife, Pat, an instructor at Harvest Park Middle School emphasize hitting the books as hard as after school practice sessions.

"When I see former team members who are successful in their work or their professional careers, that means a lot to me," he said.

Born and raised in Oakland, Hansen attended St. Elizabeth High School and received his bachelor's degree in physical education at California State University in Hayward. Since Hansen played an instrumental role in the development of Foothill's athletic program from the time the school was established in 1973, he believes that the school has been playing in Amador Valley High School's shadow for too long now. The younger school has come of age, athletically speaking, and Hansen thinks basketball deserves some of the credit.

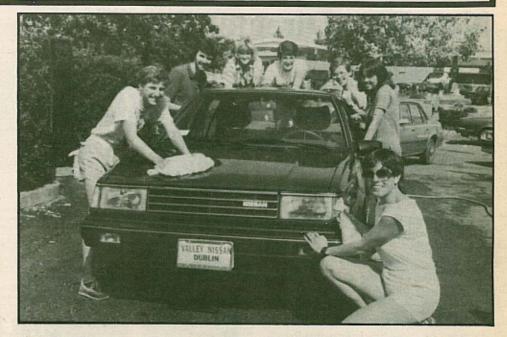
"It was hard at first to overcome a long-established Amador Valley High School tradition in the community. But we have no problem now with team spirit. In fact, a lot of guys would like to be in our program," he said.

With pre-season try-outs around the corner, the Foothill Falcons are scheduled to play five pre-season and seven home games in addition to 13 away games beginning in December.

Hansen said he'll run the team as usual, encouraging the players "to be like a family. I like to see them be supportive of each other. If we lose, we always talk about how we can improve. When they leave the locker room, I don't want them banging doors. I want basketball to be a positive experience for our kids."



AT&T's Harland Theobald already has a head start on Hacienda Business Park's "Bike to Work Day" to be held on Thursday, Oct. 17. The business park is sponsoring the event as part of its on-going promotion of transportation alternatives. As an incentive for those who pedal to work on that day, there will be a bicycle maintenance clinic between 11 a.m. and 2 p.m. at 5724 W. Las Positas Blvd. in the front parking lot of Crum & Forster Personal Insurance building. The first 100 cyclists will receive visors.



Bob McWilliams, Tom Skillings, Mary Redinger, Bobbie Redinger, Jon Smith, Debbie Safreno, and Sharon Briar washed cars to raise funds for sister city earthquake victims. Donations may still be made at the Bank of Pleasanton. Donations of \$3,500 have been sent to the Sister City Committee in Tulancingo.

# Taking The Crust Off Hard People

Nobody likes to go to the state Department of Motor Vehicles.

At least that's how Bill Mihan, a program technician trainee at the Pleasanton DMV, perceives public sentiment.

"I can't say I blame them," said Mihan. "Public service employees have gotten a bad name and part of it is undeserved. We're not all bad."

Each day at his job, Mihan said he tries to dispel the image of cold, efficiency that some public service workers exude.

"Just because I'm a public servant doesn't mean I'm a public slave," he said. "I try to help people, not ruin their day."

Upon entering the DMV office, Mihan is the first face that the public meets. His territory is where everybody inevitably winds up — the information desk.

Instead of a businesslike demeanor, Mihan's style is a bit different.

"Listen, I'll tell you a secret," he told one confused man. "When the people in Sacramento change the rules, we find out about it in the same way you do — we read it in the newspapers."

Sacramento and lawmakers are the butt of many a Mihan joke. However, despite the bureacracy's faults, he said he believes in the system. At the same time, he feels compassion toward the people who come into the office.

"Loyalty is one of the most important things about being in civil service. I'm serving taxpayers, people like myself."



Bill Mihan directs a visitor to the proper line at DMV.

Mihan, a former Oakland firefighter of 20 years, said, "basically, people are real nice, even when they're at their worst."

Two years ago, Mihan, 47, said he retired from the Oakland fire department after a heart attack. Describing himself as a "Type A" person, he wasn't ready to step out of the workforce yet. He chose civil service as a second career.

"I like people. I wouldn't be happy

sitting behind a computer all day?"

Ultimately, Mihan envisions himself as being a DMV license examiner, or the person who conducts driving tests for license applicants.

"I remember when I took my driving test. Boy, was I terrified. Every time I see one of those nervous kids, my heart goes out to them."

Although he has worked in Pleasanton approximately nine months, serving for a short period in Hayward initially, DMV assistant manager Bill McGovern said that Mihan, "takes the crust off the hard people."

"He diffuses problems before they get to be problems. Sure, he kids around, but he also has a knack for knowing when to back off," said Mc Govern.

Mihan's day goes something like a slapstick comedy. Anyone who approaches his desk is in for a surprise.

"Don't forget to turn your head before you turn the wheel," he quipped to one nervous teen about to take his driving test.

Most of the time, his own brand of humor helps loosen people up, but at other times, all the kidding in the world doesn't thaw an iceberg. How does it feel when a disgruntled person vents his frustration on Mihan?

"Well, if you get two in a row, it may not be justified but you have to understand the public. Believe me, it's a loony bin. If I didn't have a sense of humor, I'd end up hating the world."

He credits his co-workers at Pleasanton DMV for maintaining a more positive atmosphere than most DMV offices.

"We've got a good crew at this DMV," said Mihan. "You ought to see some of the girls at the computers turn a wet, soggy mess of paperwork that some guy kept under the front seat of his car for six months into a brand new registration. Now that's something."



Associate patrons Thomas Kellogg and his wife, Sharon, hold out the Order of the Eastern Star Pleasanton chapter banner proclaiming the local group's 75th anniversary.

### Brotherly Love

### Eastern Star Celebrates 75 Years

The Pleasanton chapter of the Order of the Eastern Star is a fraternal group that has been "taking care of its own" for 75 years, according to a top chapter official.

On September 19, the chapter celebrated its 75th anniversary and pinned another 50-year member.

"We believe in brotherly love," said Skip Shaw, patron of the Pleasanton Masonic organization. "We also believe in God, or some type of supreme being."

About 10 percent of Eastern Star's more than 200 members are 50-year members, he said. "But many more are 25-year members," he added.

Eastern Star is a Masonic organization for wives, sisters and other relatives of Masons. However, some Masons also belong to the group.

The chapter provides a social outlet for members, and helps raise funds to support Masonic rest homes in Los Angeles and Union City.

"No Mason or Eastern Star member must go into the home but it's nice to know that you have a place to go someday," said Shaw. "We do take care of our own." "I guess you could say that we're the family group," said Jeanne Tomlinson, a past matron of Eastern Star.

"If you look at the history of Pleasanton, you'll see many of those same names in our organizations. Many generations of families belong here."

A few of the old family names — Orloff, Hansen, Kolln, Wells, Cope and Graham — still have family members in Eastern Star and other Masonic groups, she said.

Founded in 1910, the Pleasanton chapter of Eastern Star initially met in the old 450 Main St. building. Later it moved to the Oddfellows Hall on St. Mary's Street. The group presently meets twice a month at the Alisal Masonic Memorial Temple at 3370 Hopyard Rd.

This year, Mrs. Amy Orloff marked 50 years as a member of the 75-year-old chapter. Mrs. Orloff's late husband and father had belonged to the Masonic order.

Other Masonic groups include Job's Daughters, Rainbow Girls and De Molay.

# New P.R. Director For Center

Jane Vincent of Pleasanton will serve as public relations coordinator for the Valley Volunteer Center.

Prior to joining the Center, Jane worked as a coordinator for the public relations for a college community service program and managed the marketing functions for a major retail mall.

Jane's position at the Center was established to communicate to the community the Valley Volunteer Center's growing network of programs and resources.

In addition to matching volunteers with the needs of over 135 nonprofit organizations, the Center directs four major public service programs: the Skills Co-op (SCOOP), Project Manage, the Women's Internship Program and Career Links.

Further information or the Valley Volunteer Center may be obtained by calling 462-3570.



Jane Vincent

### Miss Teen-

Continued from page 1

Encourage Excellence Nationally.

"If my involvement in the pageant becomes too overwhelming then I'd rather give up the crown than let my grades suffer. College is the reason I went into it in the first place."

Local businesses and individuals who sponsored Ms. Baer in the state competition include Hometown Brokers/Osborne Realty; Dr. Donald W. Roberts; William A. Lenson Insurance agency; Boatright Enterprises, Inc.; and Dr. Raymond Serafin.

### Mothers' Secondhand Sale

Hill 'n Dale Pre-school will hold a mother's secondhand sale on Saturday, October 26 from 9 a.m. to 3 p.m.

The 50 family sale is limited to: baby furniture and clothing, children's clothing, toys, children's books, parenting materials, and maternity clothes.

The school is located at 4750 First Street (corner of First and Abbie) in Pleasanton.

For further information call